



## AMENITIES

What are the dining options?

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Will I have access to restaurant-style food?

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Are the meals homemade?

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Do dining options have flexibility?

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Is there a bar available for Happy Hour or Social Hour?

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Is housekeeping provided, and how often?

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## ACTIVITIES

What social opportunities are available daily?

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Is there a wide selection of activities to meet different personality types?

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Will all activities be group oriented or will there be time for individual attention?

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## CARE

Is care available 24/7?

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Is the staff composed primarily of nurses or techs and how many are available at any given time?

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Are nurses ECC (Extended Congregate Care) licensed?  
LNS (Limited Nursing Services) licensed?

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Is there a "fall management" system in place?

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## SECURITY

What happens in case of an emergency?

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Will I feel safe and comfortable?

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THE CLAIBORNE  
AT WEST LAKE

# DECISION-MAKING GUIDE

*Assisted Living*

## ATMOSPHERE

Is the environment comfortable and welcoming?

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What makes this community appealing?

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What types of community spaces are available for use?  
Patios? Walking trails?

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## LIVING SPACE

What are the floor plan options?

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Is there any choice when it comes to picking a home type?

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Will there be a place for family who is visiting, to stay?

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How much storage is available?

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Are appliances included within each of the residences  
and are they full-sized?

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## STAFF

Is the staff friendly and engaging?

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Is the staff knowledgeable and upfront regarding living options?

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## FINANCES

What is the monthly fee?

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What does the monthly fee include?

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Is there a required one-year contract or is it month-to-month?

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